How do I make a payment?

Online (24 hours a day)
www.talquinelectric.com
Debit/Credit Card or Bank Account

Phone (24 hours a day)
850-627-7651 (English or Spanish)
Debit/Credit Card or Bank Account

Mail
PO Box 1679, Quincy FL 32353-1679
Check or Money Order (applied upon receipt). Include account number and service address on check/money order.

In Person at Talquin Office
(Monday— Friday, 8:30 am—5 pm)
Debit/Credit Card, Money Order, or Check

Quincy
1607 W Jefferson St
Quincy, FL 32351

Hosford
20557 NE Cooperative Way
Hosford, FL 32334

Bradfordville
6724 Thomasville Rd
Tallahassee, FL 32312

Lake Jackson
4808 Portal Dr
Tallahassee, FL 32303

Crawfordville
681 Wakulla-Arran Rd
Crawfordville, FL 32327

After Hours: Talquin Office Night Deposits
Pay with check or money order at night depositories. Payments are applied the next business day.

The PrePaid option is not available in all areas due to lack of service availability.

www.talquinelectric.com

TALQUIN
ELECTRIC COOPERATIVE, INC.
WATER & WASTEWATER, INC.

PO Box 1679
Quincy, Florida 32353
850.627.7651
memberfeedback@talquinelectric.com

PrePaid
Electric Service

TALQUIN
ELECTRIC COOPERATIVE, INC.
WATER & WASTEWATER, INC.

PREPAID
Bill Pay Your Way

	Billed Monthly	PrePaid
Rate	Same	same
Administrative Connection Fee *New Accounts*	$25	$25
Deposit Required	$250 minimum	$50
Minimum Initial Prepayment Balance	$0	$20
Late Payment Charge	5% of unpaid balance up to $10	$0
Reconnect Fee	$25	$0
Disconnect Fee	$25	$0
After-Hours Charge	$60	$0

How does PrePaid work?

- You are responsible for monitoring your PrePaid account since you will no longer receive a bill.

- The PrePaid balance is calculated daily by subtracting the energy charges, facility fee, and taxes, then adding payments received.

- **If your PrePaid account balance reaches zero, your electric service will be disconnected.**

- Electric service will resume upon receipt of payment that creates a minimum $20 positive balance.

- Recurring charges will continue to be applied daily as long as the account is active whether the service is on or off. **To stop service and avoid recurring charges, you must contact the Cooperative.**

- If the electric service is off for 15 days, the account is considered inactive and closed.

- Members can make a minimum $20 payment or more at any time.

Am I eligible for PrePaid electric service?

Most residential Members (200 Amp disconnect switch meters) are eligible unless they have a serious medical condition or prefer to participate in:

- Net Metering
- Automatic Draft
- Levilized Billing

How do I check my PrePaid account balance?

- Log into your PrePaid account through www.talquinelectric.com

- Call 850-627-7651 to speak with a Member Service Representative.

Is PrePaid the right choice for me?

Use this program to take control of your electric costs and energy use. By monitoring your consumption on a regular basis, you will begin to notice patterns in your day-to-day use. Any variation from this pattern, such as a house guest (increase) or a vacation (decrease), will become evident as you monitor your account. Monitoring and controlling daily use can help keep those electric costs down.

Statistics indicate prepaid electricity programs help lower electric consumption due to increased awareness of your energy use.

What happens when my PrePaid account balance is low?

- After logging in to your PrePaid account via www.talquinelectric.com, you will select the method to receive your low balance notifications - such as via email.

- You will be notified when your balance reaches the predetermined amount of $10, which gives you time to make a payment.

- Notifications continue until the balance is depleted or a sufficient payment is made.

What happens when my PrePaid account balance is zero?

- Service is disconnected until a payment is made.

- Service will resume upon receipt of payment that creates a minimum $20 positive account balance.

- If payment is not made within 15 days, the account is considered inactive and closed.